



CallPilot Migration with Officelinx

Maximize value of current CallPilot deployments while minimizing investment and expense for the transition to Avaya's next-generation messaging, application-enabled platform: Officelinx.



The Urgency

All CallPilot systems utilize server environments that Microsoft has discontinued support for (Windows NT 4.0 and Windows Server 2003), exposing customers to increased security risk. Additionally, CallPilot has reached 'End-of-Sales' for new systems, with 'End-of-Support' milestones (encompassing both software and hardware) scheduled to be reached in under 5 years.



The Opportunity

There is tremendous opportunity to address the challenges associated with maximizing the value of a customer's existing CallPilot investment, eliminating security concerns for Windows 2003 and NT 4.0 in enterprise, and **facilitating these global and enterprise organizations' move to the cloud.**



The Solution

Officelinx is a powerful engagement platform that embeds unified messaging and real-time communication tools inside the cloud-based business applications people use every day. It Leverages existing maintenance budgets allocated for CallPilot and repurposes these to invest in a next generation team engagement solution.

No need to upgrade PBX or add new hardware - **Leverages existing Meridian 1/CS 1000/SL-100/CS2100**

No complex licensing - **Delivers messaging (voice, fax, UM), auto attendant, IVR, and call**

trees including Active Redundancy with one single licensed software solution

Replace older/at-risk hardware - **A 100% software-based solution that can run on a virtual server (VMware v-Sphere, Microsoft HyperV)**

Retain existing user experience and **configures the TUI system wide, by organizational unit or individual user, as well as new web and mobile experience options**

Consolidate multiple messaging systems **across your network with one single software solution, multi-tenanted and multi-concurrent PBX integration**

Future proofs customers move to the cloud **with support for Google, Salesforce, Office 365 and Skype for Business**