

Time to Upgrade?

Introducing Smart Communications Systems

Protecting your investment for the future.

★ **Avaya IP Office** Smart IP designs, implements, and services IP and digital communications systems from our partners Avaya and ShoreTel. They are scalable, reliable, and secure.

★ **Avaya Communications Server CS1000**

★ **Avaya Business Communications Manager (BCM)**

★ **Avaya Aura**

★ **Avaya Scopia**

★ **ShoreTel IP Communications System**

Our designs support sophisticated applications such as contact centres, unified messaging, VoIP, wireless networks, and workgroups.

Contact the **Smart IP Sales Team** for a complimentary consultation for your organization.

Why Smart IP Communications Systems?

- Investment protection; scalable growth and upgrades
- Network agnostic "enterprise-class" functionality
- Increased staff mobility and integration with remote offices
- Faster access to customer data with direct integration with Microsoft Office or your SAP application
- Expert Project Management for smooth implementations of systems and applications
- VxWorks - the most reliable and secure operating system for IP Telephony
- Distributed architecture with second, third, and fourth level redundancy
- Failover safeguards for ethernet, power interruptions, port, PSTN and gateway failures
- Single source provider for systems, applications, structured cabling, peripherals, and service and support



Choosing the right communications system to align with your business directions is the Smart IP goal. Whether you are looking for a new system, enhanced functionality for your current system, or to add IP capabilities to your legacy PBX, Smart IP will show you how.



The Best in Smart Communications Systems

IP PBX:

Avaya IP Office - a single, stackable, scalable small and medium business communications system that grows with your business easily and cost-effectively. Built from the ground up specifically for small and midsize businesses, IP Office offers technical flexibility—it uses digital, analog, IP, or any combination of these—and resiliency.

Avaya CS1000 - a server-based, full-featured IP PBX, with built-in reliability and survivability, that provides the benefits of a converged network and advanced applications, robust telephony features and SIP-based functionality to deliver a fully integrated multimedia solution. Either as a stand-alone IP-PBX or an IP-enabled upgrade, CS1000 provides investment protection coupled with full-featured and applications rich-functionality.

Avaya Aura - Full real time collaboration with Avaya's award winning voice, video, integrated conferencing on any device, in a familiar user interface. Never worry about availability or reliability again. Integrate your communication platform and desktop access clients. Your staff at headquarters, remote branch offices, and on the road will all be using the same enhanced communication capabilities.

Avaya Scopia - Face-to-Face Collaboration in Your Mobile World and on Your Desktop. Join any video conference meeting easily from your desktop or mobile device. You know you can use video to meet with colleagues, partners, and customers, regardless of locations. Now there's always the option of having a face-to-face meeting, no matter where you are.

ShoreTel IP Communications System - a fully distributed IP communications system with no single point of failure. Call control is distributed to intelligent gateways - voice applications, including voicemail and automated attendant, run on standard server hardware from anywhere on your IP network.



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